

## **RATE 26 - IRRIGATION**

As an Alberta-based electricity distribution utility company, FortisAlberta delivers safe and reliable electricity service to more than 553,000 residential, farm and business customers like you from across central and southern Alberta. We operate in more than 200 communities with 123,000 kilometres of power lines. This information backgrounder provides you with some insight into your electricity bill.

### **YOUR ELECTRICITY BILL**

Your service is billed on FortisAlberta's Irrigation Service Rate 26. Your billing is based on energy and demand. A copy of the current Rate 26 is attached.

**Demand** refers to the peak amount of electrical energy that is being consumed at any point in the billing period. It is measured in both kilowatts (kW) and kilovolt amperes (kVA).

The **installed horsepower** is the total of motor nameplate horsepower ratings of all installed motors.

Regardless if a service is being used or not, FortisAlberta still bills on the kW of capacity to recover costs to both operate and maintain the facilities built for the service and a portion of the costs to build and maintain the electricity distribution system.

**Consumption** is the measurement of the total energy used over the billing period. It is measured in kilowatt-hours (kWh).

### **INVOICING**

Irrigation meters are generally read within a 27-35-day cycle (the billing period) and the demand record is reset at the beginning of each billing period.

FortisAlberta forwards this meter read information to your retailer and uses this information to calculate the distribution tariff. FortisAlberta sends these tariff charges to your retailer

### **CONTACT US**

#### **Phone**

If you would like additional information about your service, demand and/or rate, please contact a FortisAlberta Customer Service Representative at 310-WIRE (9473) with your legal land description,

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landowner information and site ID. Your site ID is located on your bill and the location of it varies from retailer to retailer.

If your installed horsepower has changed, whether it has increased or decreased, you are welcome to call us, provide your site ID and we will request a review with our Site Management department. This is referred to as a review of minimums. You can be expected to be contacted by a Site Management coordinator within three to five business days.

### **Fax**

FortisAlberta's Customer Care Centre fax number is **403-514-4906**. All incoming faxes are retrieved and actioned within one business day.

### **Website**

Visit the 'Contact Us' page on our website <https://fortisalberta.com/contact-us> to submit an online inquiry.

### **Self-Service Options**

Additional resources, such as "My Account," are available on our website and mobile application. This application allows users to view consumption and demand history for multiple sites with one user account. Additional features include viewing and reporting outages and streetlight repairs. Visit us at [fortisalberta.com](https://fortisalberta.com).



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### RATE 26 FORTISALBERTA IRRIGATION SERVICE

Effective: January 1, 2017

Availability: Rate 26 is available for Points of Service connected directly to FortisAlberta distribution system for the primary purpose of irrigation from April 1 to October 31.

Rate 26	Transmission Component	Distribution Component	Total Distribution Tariff
For all kW of Capacity	—	\$0.1893¢/kW-day	\$0.1893/kW-day
For all kWh delivered	7.431¢/kWh	0.8183¢/kWh	8.2493¢/kWh
Idle Charges			
For all kW of Capacity	—	\$0.1627¢/kW-day	\$0.1627/kW-day

**The kW of Capacity is based on:**

1. the sum of the motor nameplate horsepower ratings of all installed motors (1 horsepower equals 0.746 kW); or the greatest of:
2. the highest Metered kW Demand in the billing period;
3. the Minimum kW of Installation (95% of Expected Peak Demand); or
4. the Contract Minimum Demand as specified by the Terms and Conditions.

**The Metered Demand is the greater of:**

- i) the registered demand in kW; or
- ii) 90% of the registered demand in kVA.

**Application:**

1. If the Customer's power factor is found to be less than 90 per cent, FortisAlberta may require the Customer to install corrective equipment at the Customer's cost as per the Terms and Conditions.
2. An Electric Service Agreement with FortisAlberta may be required for service under this rate.

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FortisAlberta's Customer and Retailer Terms and Conditions of Electric Distribution Service provide for other charges, including an arrears charge of 1.5 per cent per month.